

ASTRO FAMILY INTERNSHIP PROGRAMME 2027: TERMS & CONDITIONS

1. Eligibility

- Applicants must be Malaysian citizens currently enrolled in a diploma or degree programme, with a minimum CGPA of 3.0 (or equivalent).
- Applicants must provide a supporting letter from their educational institution confirming their internship requirement.
- Applicants must be available to complete a minimum three (3)-month internship during the programme period and fulfil any internship requirements set by their educational institution.
- Applicants must be an active Astro customer or an eligible family member (children, grandchildren or siblings) of an active Astro customer and provide a valid active Astro account number as part of their application.
- For the avoidance of doubt, a valid Astro account refers to an Astro account that remains active within Astro's customer records and meets the eligibility requirements of the Astro Family Internship Programme. Astro reserves the right to verify the validity, status and eligibility of any account submitted.
- Astro reserves the right to verify the validity and status of the account, and to request supporting information to verify an applicant's relationship to the Astro customer account holder.
- Meeting the eligibility criteria does not guarantee selection or placement.

2. Application

- Applications are open from 1 October 2026 to 31 December 2026.
- Applications must be submitted through the Astro Careers website. Applications submitted through any other channel will not be considered.
- Applicants may apply for multiple internship categories, but only one application per category will be considered.
- Applicants are responsible for ensuring all information submitted is accurate and complete. Astro may request additional documentation to verify eligibility and academic status.
- Submission of an application does not constitute an offer of internship placement.

3. Selection & Placement

- Applicants will be assessed based on their qualifications, suitability and the availability of internship opportunities.
- Astro may, with the applicant's consent, consider them for an alternative category, department or business unit.

- Internship placements are subject to business requirements and availability.
- Successful applicants will be required to participate in interviews and/or assessments as part of the selection process and will only be offered one internship placement under the programme.
- Placement details, including reporting arrangements and work schedules, will be communicated upon confirmation.

4. General

- Successful applicants must comply with Astro's policies, procedures and confidentiality requirements throughout the internship period.
- Internship allowances and benefits (*if applicable*) will be communicated separately to successful applicants.
- Astro reserves the right to amend, suspend or discontinue the programme at any time. Astro's decision on all matters relating to the programme shall be final.
- For enquiries relating to the Astro Family Internship Programme, applicants may contact **internship@astro.com.my**. Astro will endeavour to respond to enquiries within a reasonable timeframe.

ASTRO FAMILY INTERNSHIP PROGRAMME 2027: FREQUENTLY ASKED QUESTIONS (FAQs)

1. Who can apply for the Astro Family Internship Programme?

The Astro Family Internship Programme is open to Malaysian citizens who:

- are currently enrolled in a diploma or degree programme;
- have a minimum CGPA of 3.0 (or equivalent);
- can provide a supporting letter from their educational institution confirming their internship requirement, upon request;
- can commit to a minimum internship period of three (3) months; and
- are active Astro customers or eligible family members (children, grandchildren or siblings) of active Astro customers.

2. How long is the internship duration?

The minimum internship duration is three (3) months. The actual internship period may vary depending on the requirements of the applicant's institution and the availability of internship opportunities.

3. I'm not an Astro customer and no one in my family has an Astro account. Can I still apply?

No. The Astro Family Internship Programme is exclusively for active Astro customers and their eligible family members (children, grandchildren or siblings). Applicants must provide a valid active Astro account number as part of the application process.

4. What is considered a valid active Astro account?

A valid active Astro account refers to an Astro account that remains active within Astro's customer records and meets the eligibility requirements of the Astro Family Internship Programme. Astro reserves the right to verify the validity, status and eligibility of any account submitted as part of the application process.

5. How many applications can be submitted using the same Astro account number?

There is no limit. Multiple eligible applicants may apply using the same Astro account number, provided each applicant meets the programme eligibility requirements and submits a separate application.

6. Who qualifies as an eligible family member?

Eligible family members are limited to the children, grandchildren and siblings of an active Astro customer. Applicants may be required to provide supporting documents or information to verify their relationship to the Astro customer.

7. How do I submit my application?

Applications must be submitted through the Astro Careers website. Applications submitted through other channels, including email, will not be considered. For programme-related enquiries, please contact internship@astro.com.my.

8. Can I apply for more than one internship category?

Yes. You may apply for more than one internship category, but only one application is permitted per category.

9. What happens if I submit multiple applications for the same category?

If multiple applications are submitted for the same category, only the latest application submitted will be considered.

10. Do I need to choose a department when I apply?

Yes. Applicants may indicate up to two preferred departments within their selected internship category. While Astro will take these preferences into consideration, final placements are subject to business requirements and availability.

11. Can Astro consider me for a different internship role from the one I applied for?

Yes. With your consent, Astro may consider your application for another internship category, department or business unit if it is deemed a better fit for your skills, experience and interests.

12. My internship dates have not been confirmed yet. Can I still apply?

Yes. You may submit your application and indicate your expected internship period based on the information available at the time of application.

13. My internship period falls outside February to July 2027. Can I still apply?

Yes. However, internship opportunities outside this period are subject to business requirements and placement availability.

14. I've submitted my application. What's next?

Applications will be reviewed throughout and after the application period. Shortlisted candidates will be contacted regarding the next stages of the selection process. Due to the anticipated high-volume of applications, only shortlisted candidates will be notified.

15. Does meeting the eligibility requirements guarantee an internship placement?

No. Meeting the eligibility requirements does not guarantee selection or placement. All applications will be assessed based on qualifications, suitability, business requirements and internship availability.

16. Will I be offered a permanent role after completing the internship?

No. The programme is intended to provide workplace experience and industry exposure. Participation in the programme does not guarantee future employment with Astro.

17. I have a question that is not covered in these FAQs. How can I contact Astro?

For enquiries relating to the Astro Family Internship Programme, please contact internship@astro.com.my. Please note that internship applications must be submitted through the Astro Careers website and will not be accepted via email. Due to the anticipated volume of enquiries, response times may vary.